



Telephone Banking at a Glance (800) 848-5610

Say "Voice"

Use Voice Menu

Press 1

Use Touch Pad

1 Select an Account

Checking Details →
Savings Details
Certificate Details
Loan Details
↓
1 Account Summary

2 More Details

Checking Details →
↓
Savings Details →
↓
Certificate Details →
↓
Loan Details →

1 All Transactions
2 Cleared Checks
3 Deposits
4 Withdrawals
5 More Choices

1 All Transactions
2 Deposits
3 Withdrawals
4 Last & YTD Interest

1 Last & YTD Interest
2 List Transaction History

1 All Transactions
2 Last Payment
3 Next Payment
4 Last & YTD Interest

2 Transfer Money

Select an Account
↓
1 Transfer from Account
2 Make a Loan Payment
3 Transfer to Account
4 Advance from a Loan

3 Transfer Money

↓
1 Transfer from Account
2 Make a Loan Payment
3 Transfer to Account
4 Advance from a Loan

4 Another Account

5 More Choices

↓
1 Report Lost or Stolen Card
2 Request Statement

3 All Account Balances

4 General Information

1 ATM Locations
2 Lost or Stolen Cards

5 More Choices

1 Lost or Stolen Cards
2 Change PIN
3 Login with Account #

Quick Tips

- "Excuse Me" activates natural language commands
- You will hear only options for the accounts you have
- No need to wait for prompts to complete